Profile Summary

Ricoh Canada

Eclipsys has been helping Ricoh Canada enhance the security of their Oracle Universal Content Management (UCM) solution.
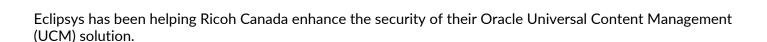
1 Customer Objective
- Increase the security of critical business applications which is out of support
- Provisioning a new environment to facilitate testing future changes

2 Solutions
- Created a new environment, consisting of cloned virtual machines and a new database
- Tested network and configuration changes
- Promoted changes to the production environment and validated integration into existing systems

3 Outcomes
- Increased Security for unsupported Oracle UCM system
- Provisioned a new environment to test future changes that might be required

4 Additional Details

Engagement Length: 2 Months

Industry: Commercial; Technology

Products: Oracle Database, Oracle UCM

Services: Eclipsys Bank of Hours

RICOH
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