

# Elite Support Services

## Eclipsys Case Study



This Global Investment Platform Company is an established player in international capital markets, offering securities trading, global macro research, and transition management services to institutional investors.

### 1 Why Eclipsys?

- The client required support for their Oracle database environment that was recently migrated to the Cloud
- The environment consists of Production, Test, and DR with Data Guard
- They required a flexible organization that would augment their team and bring improvements to their environment. Oracle suggested Eclipsys
- Eclipsys is providing ongoing management and maintenance of their Oracle environment including proactive monitoring, project-based work, and support to ensure the availability of their critical environments

### 2 Key Outcomes

- The client needed assistance with their Oracle database environment, which was recently moved to the Cloud. This environment includes Production, Test, and DR with Data Guard.
- They sought a flexible organization to enhance their team and improve their environment. Oracle recommended Eclipsys.
- Eclipsys is now offering ongoing management and maintenance of their Oracle environment, including proactive monitoring, project-based work, and support to ensure the availability of their critical environments

### 3 Additional Details

#### Engagement Length:

- +1.5 Years; Ongoing
- Start Date June 2021

**Industry:** Finance

**Products:** Oracle Database and OCI

**Services:** Eclipsys Elite Support